

## Stephen Fletcher BSc (Hons)

Steve has over 30 years of software and systems engineering experience developing products and defining, implementing, training and evaluating effective processes. He has gained a reputation in effectively influencing organisational change and has successfully managed teams at both the organisation and corporate levels.



Steve is also an experienced trainer, creating and delivering courses on such topics as project management, risk management, peer reviews, testing (unit, integration, systems and acceptance), quality assurance, configuration management, process improvement and process definition.

As a process improvement consultant Steve has worked with a variety of clients throughout the world, transitioning their process improvement initiatives from the CMM to the CMMI, including appraisals using the staged and continuous representations of the CMMI. This consultancy includes delivering bespoke and SEI training classes, workshops, planning and conducting appraisals. He has worked with five development organisations in Asia facilitating, defining, training and assessing a common process framework for the groups to use to run inter-organisation projects, leading to an area CMM maturity level 3 appraisal.

Steve is a Visiting Scientist with the CMMI Institute authorised to deliver Introduction to CMMI, Intermediate Concepts of CMMI, and CMMI Train-the Trainer courses and for performing observations of candidate CMMI instructors.